

Procurement

What a buyer needs to check before buying zeepler, on one page. Each point links to the page that holds the detail.

Last reviewed 2026-10-21

The supplier

zeepler is built and operated by Bates Solutions Inc., a British Columbia company: a Canadian supplier, billing in Canadian dollars (CAD). It turns JSON into ZPL for Zebra and ZPL printers at 203 dpi, so existing systems can print labels. Contact: info@zeepler.com.

Rates

Labels in a month	Per label (CAD)
First 100 each month	Free
101–10,000	\$0.01
Above 10,000	\$0.005

The same published rates for every customer, charged on the labels in each band only. No licence, no setup fee and no minimum spend. [Pricing](#) has worked examples. An account with neither a card nor Government terms is limited to 10 labels a month, so ask us to set up Government terms before you trial it.

Government terms

- Always invoiced, never charged to a card, in Canadian dollars.
- Your purchase order number on each invoice it covers.
- Net 30.
- A [12-month agreement](#), with rates fixed for the term and no minimum spend.

Commitments

- Availability: a target of 99.5% a month, [measured and published](#). A target, not a service-level agreement, and there are no service credits.
- Support: email, business days, Pacific time. First reply within 2 business days.
- API versions: a released version stays available for at least 12 months after its replacement is announced.
- If zeepler closes: at least 90 days' notice to every account.

Security and accessibility

- zeepler runs on Amazon Web Services in the United States (us-east-1).
- Label content is used to generate the label and is then discarded: it is never stored or logged.
- HTTPS only, TLS 1.2 or later. API keys are stored only as a SHA-256 hash.
- Multi-factor authentication is not available yet.
- The public site aims to meet WCAG 2.1 level AA.

The [Security](#) and [Accessibility](#) pages have the detail.